

## The Keller Center.

A place to turn for help when it's needed most.

A child with signs of sexual abuse, an adult victim of rape, a woman beaten by her partner, or an elder neglected by his family or caregiver... all may find their way to the Keller Center for Family Violence Intervention at the San Mateo Medical Center.

### DIRECTIONS FROM HIGHWAY 101

From San Jose:

- Take 101 (Bayshore Fwy) North
- Exit "Ralston Ave./Belmont", up and over overpass
- Continue straight on Ralston Ave.
- Turn right onto El Camino Real (SR-82)
- Turn left onto 39th Ave. and continue for several blocks (San Mateo Medical Center will be on your right hand side)
- Continue past the hospital and turn right onto Hacienda St., then another right into the side parking lot

From San Francisco:

- Take 101 (Bayshore Fwy) South
- Exit "Hillsdale Blvd./San Mateo" and turn right onto Hillsdale Blvd.
- Continue straight on Hillsdale Blvd.
- Turn left onto El Camino Real (SR-82)
- Turn right onto 31h Ave. and continue for several blocks (San Mateo Medical Center will be on your left hand side)
- Turn left into back parking lot entrance

### DIRECTIONS FROM HIGHWAY 280

From San Jose:

- Take 280 North
- Exit "Hwy. 92 East", towards San Mateo Bridge
- Exit "Alameda de las Pulgas"
- Turn right onto Alameda de las Pulgas and continue straight
- Turn left on 39th Ave. and continue for several blocks (San Mateo Medical Center will be on your right hand side)
- Turn right into side parking lot entrance

From San Francisco:

- Take 280 South
- Exit "Hwy. 92 East", towards San Mateo Bridge
- Exit "El Camino Real (SR-82) South" and continue straight on El Camino Real
- Turn right onto 39th Ave. and continue for several blocks (San Mateo Medical Center will be on your left hand side)
- Turn left into back parking lot entrance



San Mateo Medical Center  
The Keller Center  
for Family Violence Intervention

[www.sanmateomedicalcenter.org](http://www.sanmateomedicalcenter.org)



# The Keller Center for Family Violence Intervention

*A Gift of the George & Adelaide Keller Foundation*





#### STAFF WHO PROVIDE SERVICES AT THE KELLER CENTER INCLUDE:

- Medical Directors for adult and child services
- Pediatricians
- Nurse Practitioners
- Forensic Nurse Examiners
- Clinical Services Coordinator
- Social Services Coordinator

Whether the issue is sexual assault, child physical or sexual abuse, elder or dependent adult abuse, or domestic violence, a response team is available 24 hours per day to work with community agencies to support victims, and their families.

In cases of sexual assault, specially trained nurses, Sexual Assault Nurse Examiners (SANE) provide forensic medical examinations in a private setting, away from the chaos of the Emergency Department.

#### TREATMENT OPTIONS FOR VICTIMS INCLUDE:

- Medical examination for evaluation of injuries
- Photographic documentation of injuries
- Collection of forensic evidence
- Preventive medications for sexually transmitted diseases and pregnancy
- Establishing a plan of safety
- Provision of referrals for counseling services
- Recommendations for follow-up medical care

The Keller Center works in collaboration with San Mateo County legal and judicial systems to facilitate effective and appropriate investigation and prosecution of criminal cases.

#### HOW YOU CAN CONTRIBUTE

To make a tax-deductible contribution to the Keller Center, contact the San Mateo Medical Center Foundation, 222 West 39th Avenue, San Mateo, CA 94403, or call (650) 573-2655.



#### WHERE IS THE KELLER CENTER LOCATED?

The Keller Center is located in the San Mateo Medical Center, next to the Emergency Department.

## The Keller Center for Family Violence Intervention

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San Mateo Medical Center  
222 West 39th Avenue  
San Mateo, CA 94403  
650.573.2623

It is the mission of the Keller Center for Family Violence Intervention to serve the needs of victims of child physical and sexual abuse, sexual assault, dependent abuse & neglect, and domestic violence.

The Keller Center began providing services to victims of violence in 2001, with grant funding from an established benefactor of San Mateo Medical Center, George and Adelaide Keller. The Keller Center presently provides comprehensive forensic medical examinations, crisis intervention, forensic interviews, and coordination of community services for victims of sexual assault, physical and sexual abuse, domestic violence, and elder/dependent adult abuse

#### CORE VALUES OF THE KELLER CENTER INCLUDE:

- A collaborative, multidisciplinary approach to the evaluation and treatment of victims of violence, abuse and neglect.
- Awareness of and respect for the cultural diversity among those to whom we provide services.
- Integrity towards those to whom we serve.
- Excellence and professionalism when meeting the needs of our clients.

### The Keller Center works in collaboration with the following San Mateo County agencies:

#### Community Overcoming Relationship Abuse (CORA)

24 hr hotline (650) 312.8515 or (800) 300.1080

Legal line: (650) 259.1855

Teen line: (650) 259.8136

#### Rape Trauma Services (RTS)

24-hr Hotline (650) 692.RAPE (692.7273)

#### Child Protective Services

24-hr Hotline (650) 595.7922

#### Adult Protective Services

24-hr Hotline (800) 675.8437

#### Victim Center (765) 599.7479

#### Sheriff's Office & Local Police

#### District Attorney & Courts

Probation (650) 599.7479

#### Mental Health Services

San Mateo Medical Center (650) 573.3434

#### Health Services Agency

#### Public Health